



South West Nova District Health Authority Uses DSRAZOR for Windows to Manage Multiple Active Directory Domains

DSRAZOR for Windows Gives Organization Insight into Active Directory and File System Permissions

Background:

South West Nova District Health Authority (South West Health) is one of nine district health authorities in Nova Scotia. District health authorities were created to bring health care decision-making closer to the community level and improve accountability for health care decisions. The 1,312 staff members provide health care services to 62,000 residents in three counties at three health care facilities. In addition, the health authority is responsible for Mental Health, Public Health, Addiction Services and Continuing Care throughout the district. When South West Health migrated from Novell to Microsoft Windows, it no longer had the ability to easily track and manage files and file shares. It quickly became apparent that an automated tool like Visual Click's DSRAZOR for Windows would be a necessity.

Challenge: Efficiently Manage Active Directory and File Permissions

When South West Health was on a Novell Platform, they used Visual Click's DSRAZOR for eDirectory to control file permissions and keep the directory clean. After they transitioned to the Microsoft Windows platform, however, they lost this ability.

It was nearly impossible to determine in a single view, the file system rights of a particular group or individual. Administrators spent hours verifying security levels. With so many folders, and users with varying rights, South West Health needed a better way to audit and review.

"I was happy that I could use DSRAZOR again, as far as permissions, DSRAZOR enables you to simply run a report and see exactly what file permissions groups (and members in those groups) have."

Twila Hillier
Network Analyst

Featured Products





Action: Investing in DSRAZOR for Windows

Network Analyst at South West Health, Twila Hillier, was used to DSRAZOR and made a business case with management to invest in DSRAZOR for Windows. After a lengthy due diligence process, the organization chose DSRAZOR for Windows as it was the only solution that included a file system permissions tool with their other required features.

“I was happy that I could use DSRAZOR again,” says Twila. “As far as permissions, DSRAZOR enables you to simply run a report and see exactly what file permissions groups (and members in those groups) have.”

South West Health utilizes many of the DSRAZOR Assess AD/NTFS Security applets such as “Accounts Unused for X Days,” “Accounts that have Never Logged On,” “Directory Permissions and Owner” and “AD Trustees” to ensure security and file system rights. The Query and Search AD applet “Last Logon Date and Time for Computer Accounts” helps the IT department clean up stale computer and server accounts.

Examine Servers/Disks applets enable South West Health to run disk space reports, such as Find Files Unused for X Days and Scan for MP3 Files, to free up as much valuable space as possible.

Twila says DSRAZOR is focused on exactly what she needs it to do. “DSRAZOR is a huge time savings for me,” says Twila. “I don’t have to spend days scripting and manipulating data in Excel to get the information I need. I can run a DSRAZOR applet and go work on something else while it is collecting the data, helping me be more productive and efficient.”

“DSRAZOR allowed us to change user account properties in significantly less time while reducing the risk of human error.”

Twila Hillier
Network Analyst

Featured Products





Results: Reduced Time and Costs, Improved Security

Now that South West Health is using DSRAZOR for Windows, Twila and her teammates can breathe a sigh of relief. NTFS Permissions are much more easily managed, and dollars are saved in both time requirements and server space. And the auditors are happy too.

In fact, the organization recently undertook a project to consolidate two file servers into one, using DSRAZOR to change the path of the home and profile locations. Twila said “DSRAZOR allowed us to change user account properties in significantly less time while reducing the risk of human error.”

Visual Click provides customer support as part of the DSRAZOR offering. Twila says this was yet another reason she wanted DSRAZOR for Windows. “I knew the Visual Click support team would be there after we purchased DSRAZOR for Windows,” she says. “If I need a custom report, I can email them from the console and get my report in as quick as 30 minutes. That level of service is priceless.”

“I knew the Visual Click support team would be there after we purchased DSRAZOR for Windows, if I need a custom report, I can email them from the console and get my report in as quick as 30 minutes. That level of service is priceless.”

**Twila Hillier
Network Analyst**

Featured Products





About Visual Click Software, Inc

Envisioned in 1996 and incorporated in 1999, Visual Click is the leader and pioneer in visually customizable computer network security access management and reporting applications.

Network Security Access Management: Our patented Visual Designer Technology allows for customer- specific applications to be developed in minutes rather than days, weeks or months. This powerful technology creates a new paradigm in network security access management. Previous technology either required use of overly large and complex 'consoles' that performed slowly and required product-specific training or required customized programming.

Our technology allows customers to create exactly what they need to control their network security access management without burdening the Administrator or requiring custom computer programming costs.

Network Security Reporting: Our patented Visual Designer Technology allows for customer-defined reports to be developed in minutes with very little training. This powerful technology allows the Network Administrator to focus on the important matters of securing a network. With minor customizations, each Network Security Report can simultaneously be used for Network Security Access Management. Each Network Security Report can also be used to change the Network Security issues it uncovers. This important technology solves two problems at the same time, namely, reporting about Network Security non-compliance and enforcing corporate Network Security policy.

Customer Benefits: Exceeding customer expectations is our number one goal. We know time is a resource that most IT professionals have in short supply. For this reason, our software is designed to reduce errors and minimize training costs, thereby freeing up valuable time to focus on more mission-critical tasks. From simplifying user management and maintaining regulatory compliance, to preparing for migration and delegating helpdesk duties, our software empowers our customers by saving them time and money associated with managing their networked environments.

“DSRAZOR is a huge time savings for me, I don’t have to spend days scripting and manipulating data in Excel to get the information I need.”

**Twila Hillier
Network Analyst**

Featured Products

